NC-SARA Student Complaint Procedure

Student grievances or complaints must follow Hannibal-LaGrange's general complaint procedure. If an online student is taking courses at Hannibal-LaGrange and has exhausted these steps and is not satisfied with the resolution, they may reach out to the Missouri SARA Portal Entity Contact, who will make a final decision regarding the matter. Emails addressed to this contact must align with NC-SARA's complaint process, with further directions listed by the Department of Higher Education.